# Registration and Ticket Information March 2023

## **General Information and Requirements for Ticket Purchase**

In order to speed you thru the registration and ticket process, and to make sure you have the right information at your fingertips, we are sharing some of the actual ticketing information from the EventBrite process.

A reminder – the ticket purchase process is best done from a laptop, desktop, or tablet computer.

Registration Time Limit – 40 minutes. You must complete all the required information and move to checkout within 40 minutes or your ticket will be released back to the pool.

Some are questions you must provide an answer (marked \*\*Required\*\*), and others are acknowledgements that you have read, understood, and agree to follow certain procedures, protocols, and limitations. By clicking on the acknowledgements, you are indicating that you are in agreement with that particular item.

If an item is \*\*Required\*\*, you must supply an answer, and until you supply an answer to all required fields, you will not be able to proceed to the next step.

At the top of the ticket page you will see selections for all the different Areas of the fairgrounds. **Below that** are the options for tickets for the excursions. Make sure that you scroll down to select those items **BEFORE** clicking the **CHECKOUT** button. (you do have the option to go back if you forget, but that will cause you the start the **ENTIRE** process over, and you may lose the ticket in the area you previously chose)

Note – some items may change slightly in wording or order between now and the actual registration, but most should remain the same.

If your question is not answered directly here, it is probably answered in detail in the FAQ found on the website.

As a reminder – Registration opens on April 1, at Noon Eastern Time.

# **Questions you must answer**

- \*\*Required\*\* When will you be ARRIVING?

  The date you will arrive at the fairgrounds.
- \*\*Required\*\* When will you be DEPARTING?

  The date you will depart the fairgrounds.
- \*\*Required\*\* Please provide the FULL NAME of an emergency contact, in the event one is needed.

  This can be a spouse, or family member.
- \*\*Required\*\* Please provide the telephone number for the Emergency Contact, listed above.
- \*\*Required\*\* Is the Emergency Contact you provided above ONSITE or OFFSITE?

- \*\*Required\*\* In the event we need to contact you DURING THE EVENT, please provide a number, such as cell phone, here.
- \*\*Required\*\* For 2023, we are testing a SMS/TEXT notification service that will act as a high-speed way of contacting attendees. Would you like to participate in this?
- \*\*Required\*\* How many ADULTS will be in your RV? Please list the names of all adults attending with you so that we can create nametags, plan for food, etc.

If you have more than two adults staying with you, then you must purchase tickets (covers food and other costs) for those additional adults.

- \*\*Required\*\* Will there be any CHILDREN joining you in your RV? Please list the names of all children attending with you so that we can create nametags, plan for food, etc. This year we are super excited to be offering Camp GDRV for Kids. Would you like to be contacted about the kids events being offered this year?
- \*\*Required\*\* What is your RV Vehicle Identification Number (VIN)? This can be located on your trailer registration, or on the placard on the trailer.

This field is also used to send data to Grand Design for safety recalls.

- \*\*Required\*\* What is the MODEL YEAR of your RV?
- \*\*Required\*\* Which BRAND GRAND DESIGN RV do you own?

Here you select whether you have an Imagine, Reflection, etc. If your specific model is not listed, you may enter it in the optional field.

\*\*Required\*\* Do you require a gluten-free or vegetarian food option? This must be requested in advance - you will not be able to request on-site.

Please indicate the number of members in your party that requires a VEGETARIAN option: Please indicate the number of members in your party that requires a GLUTEN-FREE option:

- \*\*Required\*\* Do you or any members of your group have any food allergies?
- \*\*Required\*\* Please indicate the types of allergies present
- \*\*Required\*\* Allergen Disclaimer to acknowledge that we do not have control over food vendors present, or rally attendees.
- \*\*Required\*\* Is this your first time attending the GDRV National Rally?
- \*\*Required\*\* Would you like to help volunteer this year?
- \*\*Required\*\* Would you like to request service on your Grand Design RV? PLEASE NOTE: You will not be able to come back and add or change a request after you have completed registration. No service requests will be allowed for registrations that occur after June 1, 2023.

These are questions regarding service to your GD trailer. Note – there are restrictions on certain repairs, those are noted in the <u>FAQ</u>, they are also noted on the registration site. Please read those to understand what can/cannot be addressed by the technicians.

(Service) Requesting Service – Important Details

(Service) Request Item #1 (Service) Request Item #1 - Problem Description (Service) Request Item #2 (Service) Request Item #2 - Problem Description

(Service) Request Item #3

(Service) Request Item #3 - Problem Description

(Required) If you are not present when the technician arrives, may we enter your RV to perform the service? Please note that technicians will not enter the RV if an animal is present, even if it is caged. If you have replaced your factory lock, please indicate here.

- \*\*Required\*\* Is this your first Grand Design RV?
- \*\*Required\*\* Which best describes how you use your Grand Design RV?
- \*\*Required\*\* Have you been to the GDRV National Rally before?
- \*\*Required\*\* Have you attended a REGIONAL Grand Design Owners Rally before?
- \*\*Required\*\* Have you been a Wagonmaster at another Grand Design rally?
- \*\*Required\*\* Which age group do you fall into?

### Acknowledgements you must agree to

\*\*Required\*\* Acknowledgement of Size Restricted Area

Certain areas of the fairground can accommodate rigs of a certain size, generally less than 35' in total length. If you're not sure what your length is, consult your owner's manual. Do not purchase a ticket for an area if your trailer is over the length. 35' in length means 35.0 feet or under. If your trailer is 35' 5", you are not under 35'.

\*\*Required\*\* State-Issued Handicap Permit Required for certain areas.

I acknowledge that all registrants MUST have state-issued handicap permit number available during check out, and must possess and display a valid state-issued handicap permit while on-site.

- \*\*Required\*\* What is your STATE ISSUED handicap permit number? (for handicap areas only)

  Acknowledge that you have designated the state for the required permit.
- \*\*Required\*\* Acknowledgement to sell Crafts in Craft Row if you select that area.

I acknowledge that in order to select a site in Craft Row, I agree to actively sell crafts from my site for the duration of the rally (Mon Aug 28 - Thurs Aug 31).

\*\*Required\*\* Important Event Information

#### This is an acknowledgement that all rally attendees must agree to.

The following important event details must be agreed upon to participate in the 2023 Grand Design RV National Rally:

- 1) You may purchase ONLY ONE RV TICKET. Multiple sites will be cancelled.
- 2) Area tickets are for the AREA ONLY and do not allow you to select a specific site within that Area.
- 3) Some areas are limited in size of the RVs they can accommodate. You acknowledge that you have selected an area that will accommodate the RV you expect to bring to the event.
- 4) Some areas are limited in terms of the services available to connect to your RV. You acknowledge that you are aware of the limitations of the area you have selected.
- 5) Add-on and Excursion tickets are for attendees only orders placed by non-attendees will be cancelled.
- 6) Badges must be worn at all times for the safety and security of all present.

- 7) Schedules are posted as a courtesy, and are likely to change over time. Please be sure that you are familiar with the potential for overlapping conflicts.
- 8) The race track is off limits to any and all traffic, including persons walking on the track, golf carts, bicycles, etc. Anyone found to be on the track will be removed from event immediately with no refund.
- 9) Only Certified Service Animals are allowed in ANY Buildings and/or Tents.

#### Cancellation Policy:

We understand that people's schedules change for a variety of reasons, many out of their control. As a result, we have instituted the following cancellation policy:

- Before July 1, the cancellation fee is 10% of registration, tour and golf cart fees.
- From July 1 through July 31, cancellation fee is 20% of registration, tour and golf cart fees.
- On or after August 1, there are no refunds.

If the rally is cancelled because of local health restrictions on gathering sizes, you'll receive a full refund.

#### \*\*Required\*\* General Release of Liability

#### This is an acknowledgement that all rally attendees must agree to.

As a condition of being allowed to participate in the Grand Design RV National Owners' Rally, I agree to the following:

- 1. I am duly aware of the risks and hazards that may arise through participation in the Grand Design RV National Owners' Rally, and assume any expenses and liabilities I incur in the event of an accident, illness or other incapacity. If I have had any questions about the Grand Design RV National Owners' Rally, its nature, risks or hazards, I have contacted the rally coordinators and discussed those questions with him or her to my satisfaction.
- 2. In consideration of being granted the opportunity to participate in the Grand Design RV National Owners Rally, I, for myself, my executors, administrators, agents and assigns do hereby release and forever discharge Grand Design RV, Rally for a Cause, Elkhart County 4-H Fairgrounds, the Grand Design RV National Owners Rally coordinators, volunteers, sponsors, vendors, and participants from all claims of damages, demands, and any actions whatsoever, including those based on negligence, in any manner arising out of my participation in this activity. I understand that this Release means that, among other things, I am giving up my right to sue for any such losses, damages, injury or costs that I may incur.

I represent and certify that my true age is either 18 years old or, if I am under 18 years old on this date, my parent or legal guardian has read and signed this form. I have read this entire Release, fully understand it, and I agree to be legally bound by it.